

**Facilities Management All Employees Awards  
July - September 2005  
Presented October 27, 2005**

**Employee of the Quarter  
John Reid Castor, Jr.  
Maintenance and Operations – Steam Plant**



***This award is presented to an individual who goes above and beyond expected duties, consistently maintains a high level of work, exhibits outstanding customer service and/or demonstrates creativity, safety, and noteworthy behavior over the course of the quarter.***

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John is a very special and extremely important employee. He works with Shop 12 and his job is maintaining the HVAC here on campus at night, but his job is much larger than that. John goes above what is expected of him. He assists Housekeeping in more ways than we can count. From the time our shift starts, we are calling him to troubleshoot for us in many ways. From re-setting breakers, getting the air back on in buildings, getting employees out of stuck elevators, responding to alarms going off in buildings, and even troubleshooting bathrooms, he never says no. He always shows a positive attitude and a very special mannerism. He always comes with a smile no matter how hard the job may be. He does his job with great pride. He deserves this award.

Nominated by: Essie Spears and Shop 13 Supervisors and Employees

# Team of the Quarter Housekeeping's Library Team

*This award is given to a team what goes above and beyond expected duties and/or demonstrates creativity, initiative, heroic action, and/or emergency responsiveness over the course of a quarter.*



Essie Spears accepts the award on behalf of Housekeeping's Library Team: **Lisa Blakeney, Willard Brown, Candis Clemons, Closel Macena, Danica Pauler, Franjo Pauler, Rodmiler Polavic and Ernest Verdell**

This team has risen above what is expected of them. With the Library being such a high profile building, there's always extra events going on that require emergency attention and this team always meets the demand of whatever the situation is, and still maintains the level of cleaning that is required. All during the week of finals, with the Library having extended hours (open until 2:00 AM), they all team up and get the job done. They never complain. Also, recently the Library added the Ritazza café on the ground level and getting through the construction and installation phase was horrendous. This team realizes the importance of the students being able to get in their last minute studying. These are just a few reasons why this team deserves to be team of the quarter.

Nominated by: Essie Spears, Housekeeping Supervisor

## Al McCool UNCC Employee of the Year



**Chancellor Philip Dubois presents Al with his award  
during the Staff Recognition Luncheon**

## *Customer Service Awards & Awards of Excellence Individual*

### **Billy Poston, Housekeeping Award for Excellence**

Nominated by: Essie Spears, Donnie Leak, Arzella Baker, Robert Marceau, Clara Crawford, Shem Logan, Confort Wilson

Billy Poston is a very valuable employee. He goes above what is expected of him. Even though Billy has only been here for a short period of time, maintaining the Boiler here on campus, he is very valuable to the third shift Housekeeping staff. He assists them with all kinds of problems, from re-setting breakers to trouble shooting in bathrooms and many things in between.

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### **Pauline Simuel, Housekeeping Award for Excellence**

Nominated by: Bonnie Peoples Interim Housekeeping Supervisor), Kathy Boutin-Pasterz (Recycling), Melanie Witherspoon (Facilities Business Office)



Pauline does an excellent job in keeping our areas clean and spotless. She has a wonderful positive attitude and always has a smile on her face. One evening, Pauline made sure that Kathy made it to here car safely when they were the only ones remaining in the building. Pauline is a very dependable worker and goes out of her way to help others when needed.

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### **Linda Wiley, Housekeeping Customer Service Award**

Nominated by: Carolyn Brieger, Exec. Asst – Enrollment Mgmt, Graduate School, Undergraduate Admissions, University Development

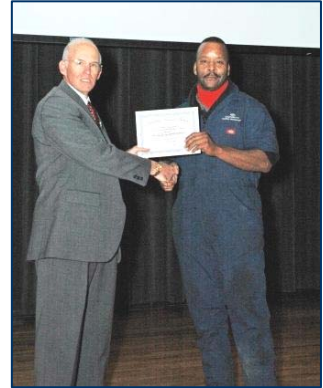
40 award nominations were received from the Graduate School and University Development for this nominee. Cato Hall is very busy building with a terrific amount of traffic. It's important that this building always be clean and represents the University well. Not only does Linda do a great job taking care of the building, she does it with great attitude. She always has a smile on her face and a kind word for everyone. If only everyone could be as considerate and thoughtful as Linda is. On behalf of the tenants in Cato Hall, "UNC Charlotte is so fortunate to have Linda as a member of our campus community and she is a definite asset to Facilities Management."

## *Awards of Excellence - Team*

### **John Barden and Bobby Robinson, Automotive Customer Service Award**

Nominated by: Ed Hinson, Campus Police

Automotive Department was recognized for the great work they do. An unsafe vehicle condition was called in and it was fixed by John Barden in 15 minutes. Bobby Robinson and John Barden have helped so many times he's lost count. They deserve this award. They do the work of four mechanics.



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### **Regional Utility Plant #1 Team**

**Larry Griffin, Art Sutherland, Lance Anderson, Greg Barnes, Joe Clay, Terry Eudy, Joe Gibbs, Joey Johnson, Jim Kay, Charles Kraus, John Lattin and Wade Ward.**

Award for Excellence

Nominated by: Essa Dossary, Design Services

This team completed Science and Tech's 260 and 261 with excellent performance as a first time project. Countertop, gas, water, and vacuum installed in the Bio Lab to customer satisfaction.

