

Facilities Management All Employees Awards

April - June 2006

Presented July 28, 2006

Facilities Management's 5th Annual Picnic

Employee of the Quarter

Roosevelt "DC" Speaks

Maintenance and Operations – Grounds

This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.



Roosevelt needs to be recognized for the plain and simple fact the he always goes above and beyond the call of duty. Recently, he noticed that Pete Crainshaw from HVAC needed to attend to a chiller at RDH that was covered with leaves. He volunteered to remove the leaves from the surrounding area and from the chiller. He told Pete that if it was okay with me, he would get right on it. After receiving permission, he did just that. Roosevelt did such a thorough job, that Pete came to let me know just how much he appreciated the work he did and the enthusiasm he showed. Roosevelt is currently a temporary worker. He comes to work everyday with a positive attitude and willingness to tackle any task. The scenario listed above is just one of many where he has volunteered his assistance to anyone in need in our campus community.

Nominated by: Penny Franki, Grounds

Team of the Quarter

April 13 Explosion Team

This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter.



Phil Jones presents the Team of the Quarter Award to Larry Howell, David Love, Mike Camp and David Smith. Not pictured are: Dewey Lilly, Jim Campbell, Tony Honeycutt, Chris McKinney, Bob Lewis, Lewis Jackson, and Lance Anderson.

On Thursday April 13th there was an electrical explosion on campus. These people worked late into the night and over Easter weekend to restore power to the campus. These people had to deal with the emotions of fellow workers being hurt and still do the job of taking care of the campus.

Nominated by: Phil Meacham, Electrical

*Safe Teams of the Quarter
Recording No Accidents
April - June 2006*



*Bobby Robinson accepts for
Automotive Shop 16*



*Chris Shore accepts for
Preventive Maintenance Shop 18*



*Kathy Boutin-Pasterz and
Samuel Moore accept for
Office of Waste Reduction and
Recycling Shop 19*



*Wade Ward, Charlie Kraus, Tommy
Pressley, Jim Kay and Bob Smith accept
for Zone 2*



*John Garst, Bob MacDonald, Terry
Eudy and Dave Jarvis accept for
Zone 1*

Not Pictured: Grounds

Customer Service Awards & Awards of Excellence

Individual

Linda Wiley, Housekeeping
Multiple Customer Service Awards

All of the people listed have separately sent in nominations from various departments in Cato Hall for Linda. They all wanted to mention their love for Linda. They feel that she is thorough, dependable, very detail oriented, and takes pride in her work. Everyone has also mentioned how friendly she is and how she always has a smile on her face no matter what. They love the fact that she has a wonderful personality and they enjoy the little chats they have with her. Her great attitude is contagious. They all wanted to make it known that Linda is a great asset to the University and they truly appreciate her.



Nominated by: Cato Hall Staff (Shelley Clayton, Karen Martanaro, Kelley Peacock, Veletta Southerland, Maryanne Maree, Stella Butterbauph, Carolyn Brieger, Kathy Grout, Bobby Prince, Marion Cantor, Lisa Newman, Margarit Pressley, Chris McLeod, Liz Hanie, Marcia Shobe, Stephanie Cole, Al Maisto, Judy Wolf, Connie Rothwell, Carole Winston, Jane Starnes, Melissa Holt, Cindy Barr, Mary Olbrich, Dr. Jim Dudley, Terri Matthews, Rus Hardin)

Linda works in the Cato Building but came out of her bldg. to clean offices in McEniry for the opening of the bldg.

Nominated by: Bonnie Peoples, Housekeeping

Yves Byron, Housekeeping
Customer Service Award
Nominated by: Bonnie Peoples, Housekeeping

Yves works in the New Facilities Management Building. He came down half of a day to break down boxes and do trash to help get ready for McEniry opening.



Savoraria Harrison, Housekeeping
Customer Service Award
Nominated by: Bonnie Peoples, Housekeeping

Savoraria Harrison works in CARC; she did great work cleaning offices in the McEniry building and met the deadline.



Eric Bush, Grounds (formerly Housekeeping)
Customer Service Award
Nominated by: Bonnie Peoples

Eric Bush worked very hard in McEniry getting the trash out of the halls, cleaning offices and mopping to meet the deadline.



Pauline Simuel, Housekeeping
Three Customer Service Awards

Pauline is always courteous, friendly and hard working. She always has a smile on her face and is never in a bad mood. She does a great job and never gets in the way. While she is doing her job she helps us out by unlocking the door to let us in the office.

Nominated by Parking Services

Pauline is very conscientious and has outstanding attention to detail when cleaning our bldg. I noticed and it has been mentioned to me by some of our employees that the area looks totally different since Pauline has been cleaning our bldg. Pauline sets the example for housekeeping when it comes to job dedication and customer satisfaction.

Nominated by: Larry Barfield, Receiving & Stores

Ms. Pauline did a great job getting the McEniry bldg. ready for deadline, doing offices and restrooms.

Nominated by: Bonnie Peoples, Housekeeping



Velton Singletary, Housekeeping (not available for picture)

Customer Service Award

Nominated by: Bonnie Peoples

Velton did a great job getting rooms prepared for the floor crew along with helping some of the professors get their offices cleaned and mopped. Very respectful to the staff in McEniry.

Mae Harris, Housekeeping

Customer Service Award

Nominated by: Bonnie Peoples

Mae worked hard in McEniry to get the rooms done for deadline for the staff to come in.



Lethea Ingram, Housekeeping

Two Customer Service Awards

Lethea works in Receiving & Stores, Facilities Operations, Career Counseling, and the Greenhouse. She gave time to come over to dust, mop halls, and degrease doors for the deadline of the opening of McEniry.

Nominated by: Bonnie Peoples, Housekeeping

Lethea demonstrates the qualities of an excellent customer service agent. Her attention to detail when cleaning our office creates a professional atmosphere for the following business day. Lethea makes a point of knowing the personnel in our office and asks what she can do beyond vacuuming and emptying trash cans to make our environment the best that it can be. In my office, Lethea offered to use a product on my wood grain desk to bring the luster back to life. The result is a professional work area I am proud to spend the majority of my day. I whole heartedly nominate Lethea Ingram for your department's Customer Service Award.

Nominated by: Mark Lariviere, Parking Services



Tera Bryant, Housekeeping
Customer Service Award
Nominated by: Bonnie Peoples, Housekeeping

Tera works in the King building. Tera did a great job in the McEniry building doing labs and offices, coming out of her building for a half of a day.



Delores Green, Housekeeping
Customer Service Award
Nominated by: Bonnie Peoples, Housekeeping

Immediately responded to emergency cleaning needed in a customer area. The cleaning done in a professional, timely and efficient manner.



Johnnie Doyle, Housekeeping
Customer Service Award
Nominated by: Kaja Richardson, UNCC Student

As for giving Mr. Doyle a recommendation for the Award for Excellence, a person must ask what it means to be a manager. In my response a manager would be able to manage his workers and working duties in a timely manner. But Mr. Doyle go beyond these expectations as of working the toughest shift and keeping his workers responsible for keeping Burson clean and respectable. I believe if the Burson's knew that the person who kept the building named after them clean, they would be very pleased.



Bobby Robinson, Automotive
Three Customer Service Awards

For consistently keeping myself and coworkers vehicles running so our daily duties and functions can be done. He is truly an asset to our department and Facilities Management as a whole.

Nominated by: Steve Norman, Steam Plant



I would like to thank Bobby for the effort that he put forth in getting an EZ-Go that the office staff need and use. Great effort. Bobby is a joy to work with. He does a very good job to help people.

Nominated by: Charlie Bowling, Housing and Residence Life

Bobby has been there for our department to meet our transportation needs in a very timely manner. Always courteous and willing to help where and when he can. I feel that this is a great way to show our appreciation to a coworker such as this.

Nominated by: Kenny Setzer, Housing and Residence Life

Jason Shores, Electrical (not available for picture)

Customer Service Award

Nominated by: Anonymous

Jason always has a smile on his face and a great attitude. Even when he was in the recycling department, we all looked forward to seeing Jason each week. It seems like he really enjoys his job and will go out of his way to do whatever it takes.

Lee Arnold, Waste Reduction and Recycling

Award for Excellence

Nominated by: Essa Dossary, Design Services

Lee was very responsive to Facilities need to dispose of a total of 80 batteries. Lee stored the units safely and promptly avoiding environmental hazard.



Bob Lewis, Electrical (not available for picture)

Award for Excellence

Nominated by: Bob Smith, Zone 2

Zone 2 Maintenance has been working on many work request requiring burn permits. Priorities change on a weekly basis based on the needs. I would like to recommend Bob Lewis for the quarterly award due to diligence on showing up on time upon request, his professionalism while securing the alarm system, and his willingness to work with our group without complaining. His professionalism has prevented many false alarms, therefore preventing Charlotte Fire dept. from showing up on campus.

Customer Service and Awards of Excellence - Team

Elizabeth Browne, Johnathan Breckenridge, Benjamin Fuentes, Delores Green, Charles Hamilton, Carolean Minor, George Lemus, Marijan Pavlovic, Winford M. Springs, Jennifer D. Winder, Chano Boyd, Alene Owen, Housekeeping

Award for Excellence

Nominated by: Shem Logan, Housekeeping



Excellent team work performance during three weeks of employee shortage in our zone area.

John Conn, Preventive Maintenance, and John Barden, Automotive (not available for picture)

Customer Service Award

Nominated by: Jane Watson, Chancellor's Office

We just wanted to say thank you for driving the van for our event at Bissell House and the College of Information Technology. Your professionalism and friendliness to all our guests was very much appreciated. I know you made the trip from Bissell House to Woodward Hall and back enjoyable for all. Thank you again for being so flexible and willing to help out, especially with the short notice!

George (Bob) Frias, Steve Terry, Gene Gurganus, Jim Krupa, John Renwick, Rob Harrington, General Services

Award for Excellence

Nominated by: Essa Dossary, Design Services



This team exhibited dedication for construction of new Denny electrical room to house the new switchgear. The team worked relentlessly to meet all deadlines. Their efforts culminated a new Denny electrical facility meeting the outage schedule as well as a substantial cost savings to the university.

**Library Zone – Candis Clemons-
Lead Person, Lisa Blakeney, Closel
Macena, Willard Brown, Danica
Pauler, Franjo Pauler, Radmila
Pavlovic, Agnes Douglas,
Housekeeping**

Award for Excellence

**Nominated by: Essie Spears,
Housekeeping**



The Library Zone & the Kennedy Zone operated more than 2 months without a direct supervisor. The level of cleaning never dropped and all assignments were carried out. I never had to respond to any situation that they could not handle. The Lead Persons along with the employees deserve an Award of Excellence.

**Kennedy Zone- Johnnie Doyle-Lead Person,
Leona Davis, Bernetta Lee, Madia Smith, Roger
McCain, Melvin Johnson, Sheri Thompson,
Angelia Davis, Housekeeping**

Award for Excellence

Nominated by: Essie Spears, Housekeeping



The Library Zone & the Kennedy Zone operated more than 2 months without a direct supervisor. The level of cleaning never dropped and all assignments were carried out. I never had to respond to any situation that they could not handle. The Lead Persons along with the employees deserve an Award of Excellence.

**Bonnie Peoples, Tera Bryant, Yves Byron,
Mae Harris, Savararia Harrison, Lethea
Ingram, Pauline Simuel, Velton Singletary,
Linda Wiley, Shem Logan, Benjamin
Fuentes, Winford Springs, George Lemus,
Housekeeping**

Award for Excellence

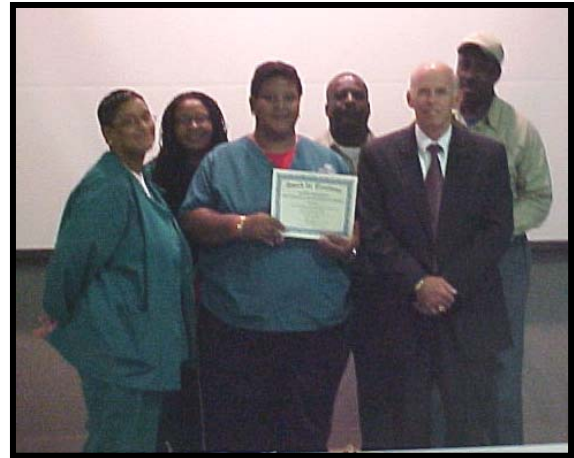
Nominated by: Greg Kish



Bonnie and Shem had been working non stop to get McEniry ready for summer school in early May. They would clean one area, and the next day it would need to be cleaned again. I was in the building Friday morning, May 12th, and the faculty and construction people were still making a mess. I thought there was no way they could have McEniry ready by the time they left at 11:45 that evening. I already had Brian's permission to work an overtime shift on Saturday. When I came in Saturday morning my eyes couldn't believe that Bonnie's housekeepers and Shem's floor men had completed the task. This saved about 30 hours of overtime pay, because I didn't have to call in staff.

3rd Shift Team Environmental Service Technicians
Johnnie Doyle, Bernetta Lee, Leona Davis, Roger McCain, Angelia Davis Burson, Housekeeping
Customer Service Award
Nominated by: Kaja Richard, UNCC Student

The Environmental Service Technicians that work for the Burson building are recommended for this award for their friendly attitude, keeping my cab clean, and making working late nights worth it. I thank them for being a great team.



Arzella Baker, Joyce Parks, Rena Foster, Annie Joyner, Sherby Price, Debra Mayfield, Robert Ussery, Housekeeping
Customer Service Award
Nominated by: Greg Kish, Housekeeping

With almost no warning I called my supervisor and said we were needed to help the Chancellors housekeeper dust the whole house in about an hour and a half for a special event. This was a very busy day because we had the FM quarterly meeting and a staff luncheon at 12:00. Arzella pulled the team together. They quickly and efficiently completed the task.



Pete Altman, Don Teate, Daryl Donahue, HVAC
Award for Excellence
Nominated by: David Roman, HVAC

I would like to nominate the above mentioned individuals for an Award of Excellence. These Individuals were working on campus June 24, 2006 when a sudden campus electrical blackout occurred. They immediately got in contact with their supervisors. They were well versed in proper emergency procedures. They acted proficiently and followed proper protocol at all times. This made it easy to secure and maintain a high level of alert throughout the power outage. They stayed at their post throughout the fifteen hours they were present. I would also like to thank David Smith and the electrical department for keeping us informed at all times. I would be proud to serve with these men in any emergency capacity.



**Ralph Necaise, Eddie Yost, Cristhian Gonzalez,
Virgil Torrence, Arnulfo Argueta, Rob Kennedy,
Lisa Casey,**

Award for Excellence

Nominated by: Peter Franz, Facilities Planning



The team from the grounds department took a fairly complex landscape plan with planting beds for flowers and scrubs for the oval in front of the Chancellor's residence, and installed it beautifully just in time for the Mint Museum Home and Garden Tour. Their dedication to complete the project and skill to

install it result in a much improved approach to the home. The Chancellor's wife was very pleased with their hard work and professionalism and is very happy with the results. It received many compliments and is seen every time the house is shown to the public on the University television channel.

Grounds

Award for Excellence

**Nominated by: Peter Franz, Facilities
Planning**



Recognizing everyone in Ground for their assistance with the Chancellor's planning beds for flowers and shrubs for the oval in front of the residence.

Special Recognition

UNC Charlotte Recycling receives Mecklenburg County's Solid Waste Business Recognition Program's Large Business Recycler of the Year 2006 Award



Photos taken by:

Kao Vang, Design Services and Brian Guns, Housekeeping/Recycling