

**Facilities Management All Employees Awards  
January – March 2005  
Presented June 10, 2005**

**Employee of the Quarter  
David Smith, Electrical Supervisor**



***This award is presented to an individual who goes above and beyond expected duties, consistently maintains a high level of work, exhibits outstanding customer service and/or demonstrates creativity, safety, and noteworthy behavior over the course of the quarter.***

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Phil Meacham nominated David Smith for an Award for Excellence. David has helped develop an atmosphere in Shop 11 that makes it fun and a pleasure to come to work every ay. He has been a positive attitude changer in Shop 11.

# Employee of the Quarter Elizabeth Mace, Motor Fleet Processing Assistant



John Carpino nominated Elizabeth Mace for an Award of Excellence. Elizabeth performs everyday over and above expectations. Her office and customer service skills have been excellent. Elizabeth has mastered our new automated web site and in fact written a teaching manual that can be used as an instructional guide to others who need to learn our operation for back-up purposes.

# Team of the Quarter Prospector Faculty/Staff Dining Room Renovation Team

*This award is given to a team what goes above and beyond expected duties and/or demonstrates creativity, initiative, heroic action, and/or emergency responsiveness over the course of a quarter.*



**Shop 14:** William Adams, Larry Lane, Jacob Atkinson, Wilber Lawrence, Ronnie Bell, James Williams, Robert Braun, Jerome Steele, Kenny Leazer, Robert Herrington, Steve Condor, Sam Feedback, Steve Terry, Bob Fitzgerald, George Frias, Tim Smith, John Heck, Ted Fortner, Adam Thompson, Ron Hobson, Robert Gray. **Shop 11:** Chris McKinney, Lewis Jackson, David Huntley, Bob Lewis, Jim Campbell, Dewey Lilly, James Manley, Jack Hartsell, John Nash, William Snyder, John Godfrey, Winston Bynoe, Albert Reynolds, Phil Meacham, David Smith, Tracy Bevins, Lance Anderson. **Shop 12:** Larry Earnhardt, Arnold Vanhoy, Mark Neil

Nominated for the excellent work performed and the beauty of the finished product for the Gold Room Faculty/Staff dining room at the Prospector. All this work was completed during the Spring Break period of only one week. This required both overtime & weekend work. The project was to renovate the dining room, restrooms, foyer, serving area, and wait staff work room in time for service to begin Mon. March 14, 2005. This was in addition to all the other jobs & work orders going on at the same time. Everyone involved pitched in and worked together. They solved all last minute problems and scope changes, and the project was completed "On Time". The Customers have voiced their appreciation for the excellent work performed and the beauty of the finished product. I have always been pleased with the work performed by the various Shops on all my Projects, but once again this effort was truly "Above & Beyond". Please offer my sincere "Thank You" to all involved for an exceptional team effort. Nominated by Steve Burt, Engineering Services



## Special Recognition



### **The Debut Award: Brightest Emerging Program Awarded by Mecklenburg County in May**

### **Litter Awareness, Prevention & Recycling Program**

UNC Charlotte's Office of Waste Reduction & Recycling (OWR&R) in partnership with the Grounds Department have come together to create a litter awareness, prevention and recycling program.

The OWR&R contacted several other on-campus groups to see how they could contribute to this partnership. The Campus Police, the Student Government's judicial division, Keep Mecklenburg Beautiful, Dining Services and Vending Services. Now that the initial agreements have been made, plans are being finalized. A finished proposal will be completed this summer.

However, a litter clean-up program has begun with the Campus Police and Dean of Students Office for a Saturday morning session for on-campus alcohol offenders. The students meet at 8:00 and attend two hours of class time learning about the damage of alcohol abuse and other social issues. Then they do a litter clean up for two hours around campus. **An average of 8 bags of recycling / litter have been collected during the 4 sessions so far this semester.**

UNC Charlotte's Recycling office heads up the collegiate committee of Keep Mecklenburg Beautiful. Other colleges and Universities in the county were contacted to help with "The Great American Clean Up" in March and other environmentally focused collegiate events. We hosted a Clean up on campus, in which two bags of litter and one bag of recycling was collected.



**Lewis Jackson, Electrical, recently passed the Mecklenburg County Journeyman's Exam.**

## *Customer Service Awards & Awards of Excellence Individual*

**Steve Terry, General Services  
Award for Excellence**  
Nominated by: Phil Meacham

Steve went above and beyond his normal job duties to research and find funds to purchase fuel efficient vehicles when we didn't have transportation this has made us able to better do our jobs.



**William "Carolina" Snyder, Electrical  
Award for Excellence**  
Nominated by: Phil Meacham

He found a way to install the junction boxes in the ceiling of the Gold Room so that no modification had to be done to the sheet rock. This enabled the job to be done faster and cheaper.





**David Huntley, Electrical  
Award for Excellence**

Nominated by: Phil Meacham

David worked with Carolina to find a faster, cheaper way to install the lights in the Gold Room.



**Marisa Elston, Engineering Services  
Award for Excellence**

Nominated by: TL Smith and Bob Frias

During Spring Break, a work order to replace the carpet in the Cone ID and Chartwells offices was issued. When the carpet was pulled, asbestos was found which shut down the job. Marisa immediately took care of the problem by calling a contractor to do air quality test. She got quotes and had the contractor abate the asbestos the next day. Without her work, the job would not have completed in time for Chartwells to open for business the following Monday.



**Jerry McManus, HVAC  
Customer Service Award**

Nominated by: Judy Ryan, Brocker Health and Jim Barrier

A temporary portable A/C Unit was required in the Computer Room at Brocker. Jerry was very diligent in checking and maintaining the proper temperatures, cleanliness and filter changes of this unit. After the removal, Jerry cleaned the area and informed us of the situation. We were pleased with the cooperation, dedication, and professionalism of Jerry's work. Keep up the good work! You are an asset to UNCC.

**Winston Bynoe, Electrical  
Customer Service Award**

Nominated by: Eleanor Stafford

Mr. Bynoe is an outstanding FM employee. When asked to change light bulbs in the Department, he always does it with a smile. There was never a need to call FM as long as Mr. Bynoe was in the building. Mr. Bynoe is to be commended for a job well done. He is an asset to FM. You can tell that he loves his job because he always does an excellent job. He definitely deserves the Customer Service Award.



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**Arzella Baker, Housekeeping  
Customer Service Award**

Nominated by: Patsy Goodwin, Dept of Philosophy

Whenever a housekeeping related emergency has occurred in Winningham, Arzella has immediately taken care of it. With a high volume of students and awfully unpleasant as well as unhealthy accidents frequently occurring, she has always been polite and quick to respond to our department's requests. Any spur-of-the-moment catastrophe is handled quickly and professionally.



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**Walter Wild, HVAC  
Award for Excellence**

Nominated by: Eddie Calvert and James Mechum

Nominated for Award for Excellence for rendering services above and beyond his job classification. Prompt when ordering parts as needed resulting in minimal downtime. Maintains good cheerful attitude even when dealing with difficult co-workers like us who always need parts or materials quickly. Very helpful in difficult situations because of his broad knowledge in all aspects of the HVAC field.



**Tracy Bevins, Electrical**  
**Award for Excellence**  
Nominated by: David Smith

Tracy is a great help in administrative area of the Electrical Shop operations. Her constant desire for perfection and accuracy is greatly appreciated. She is a true team player going beyond the call of duty by assisting other areas in FM while maintaining her own responsibilities.



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**Beverly Imes, Associate Vice Chancellor's Office**  
**Award for Excellence**  
Nominated by: Phil Jones

Beverly served as departmental coordinator for the 2004 State Employees Combined Campaign. Her willingness to commit the time for this worthy community endeavor helped the campus raise more than \$113,350 and exceed the amount raised last year by more than \$830. Her efforts are truly appreciated.



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**Jodi Case, Administration**  
**Award for Excellence**  
Nominated by: Melanie Witherspoon

From January 21 through April 7th, Noella and Jodi performed many of the duties of the vacancy Processing Asst V position when Teri Weaver was promoted. They performed these tasks without complaint and ensured that the workflow continued. I believe this demonstrates a high level of commitment and team work. If it were not for their efforts, Admin would not have continued to function effectively and efficiently. They are to be commended for their initiative and cooperation.

**Noella Paquette, Administration  
Award for Excellence**

Nominated by: Melanie Witherspoon

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**Phil Meacham, Electrical  
Award for Excellence**

Nominated by: David Smith

Phil has bought into, as well as help implement, the new philosophy and ideas introduced in the Electric Shop over the past year. Because of his help with the new plans, the Electric Shop has become more efficient and productive.



Nominated by: Steve Terry and Bob Frias

Every renovation project has its challenges. The most difficult one is finding enough service, nearby to provide the client with clean, code compliant power and then some. The stress level on these projects is always at a high level, yet Phil manages to coordinate, not only the installation but unruly suppliers, and hidden challenges in current electrical systems. There has never been an unkind word or look, when asked yet again to go beyond the original job scope to get the job completed.

**Pauline Simuel, Housekeeping  
Award for Excellence**

Nominated by: Minnie McCross

Pauline demonstrates excellent customer service skills. She performs all assigned tasks in a very conscientious and consistent manner.



**Tera Bryant, Housekeeping  
Award for Excellence**

Nominated by: Minnie McCross

Tera is very conscientious in performing her duties and has received numerous verbal complimentary remarks from different staff persons about how well their areas are maintained.



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**Ken “Red” Cranford**

**Award for Excellence**

Nominated by: John Carpino

Red has twice been willing to temporarily perform as the S-16 detailer (General Utility Worker). He has assisted Motor Fleet Mgmt cleaning and re-fueling our vehicles as well as delivering vehicles to dealers when needed. Most of the time, he spent doing these duties was in the dead of winter where he worked outdoors in extreme weather conditions. He never once complained and turned out a product that our customers have come to expect as our standards.



## *Awards of Excellence - Team*

### **Arnold Vanhoy and Larry Earnhardt, HVAC**

#### **Award for Excellence**

Nominated by: Calvin Miller and Jim Barrier

Arnold and Larry are an efficient, excellent team. On Wednesday, March 23<sup>rd</sup>, they were assigned to a leak in the press box # 7 main gym floor. This leak could have caused extensive damage to equipment and floors. Both men responded quickly with a positive attitude of concern for our needs. The leak was repaired and the area cleaned up before they left the job. Later in the day they paid a courtesy call to see if we were satisfied and had any concerns on their job. UNCC needs more employees with the character and determination of these men.

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### **Second Shift Housekeeping Staff**

#### **Award for Excellence**

Nominated by: Minnie McCross

These employees demonstrate that they possess the necessary skills and knowledge to perform the various tasks assigned to them in a very proficient and effective manner, even during constant changing situations with the day to day operation as well as when called upon to help with special events in which they are not aware of beforehand.



### **Mike Camp & Jack Hartsell, Electrical**

#### **Award for Excellence**

Nominated by: Phil Meacham

They found a way to feed power to receptacles so that a wall would not have to be destroyed enabling the job to go faster and save money on materials and labor.



**Lance Anderson, Win Bynoe, Mike Camp, Jim Campbell, John Godfrey, Jack Hartsell, David Huntley, Lewis Jackson, Bob Lewis, Dewey Lilly, Marvin Mackey, James Manley, Chris McKinney, John Nash, Steve Reis, William Snyder and Albert Reynolds, Electrical Award for Excellence**  
Nominated by: David Smith



This past quarter was full of renovation projects, some with tight schedules, and some that required overtime and work on weekends. While these projects were going on they maintain their schedules on service and preventative maintenance work requests. Way to go team!