

**Facilities Management All Employees Meeting
Cone University Center – McKnight Hall
January 26, 2006**

**Employee of the Quarter
Lillie McDuffie**



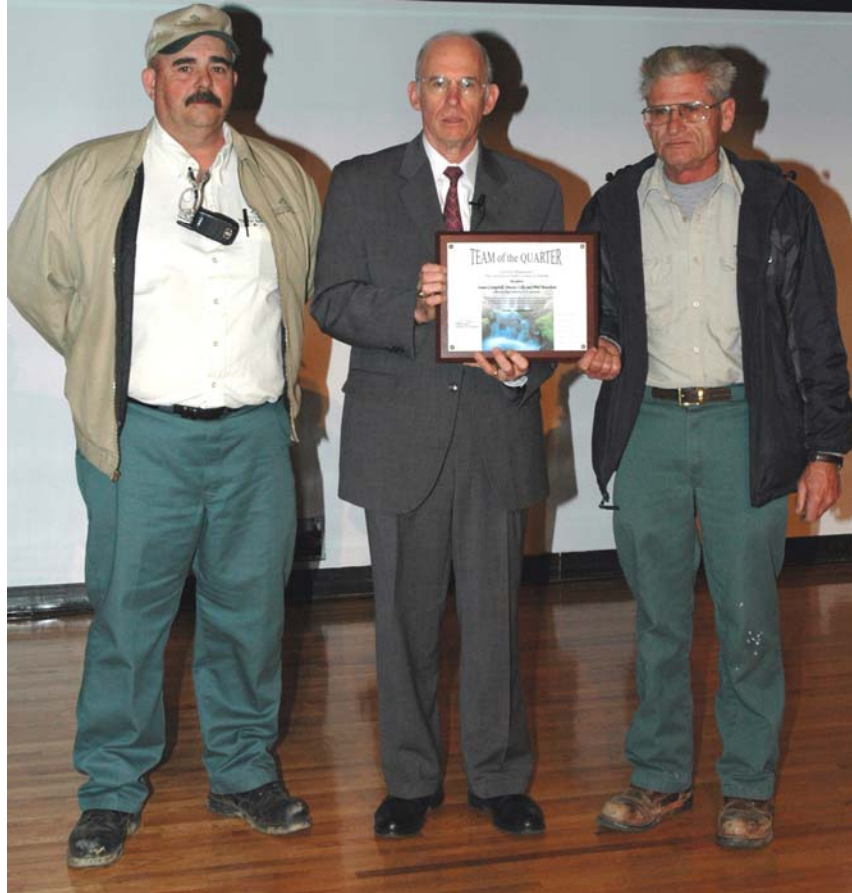
This award is presented to an individual who goes above and beyond expected duties, consistently maintains a high level of work, exhibits outstanding customer service and/or demonstrates creativity, safety, and noteworthy behavior over the course of the quarter.

Customer Service Award

Nominated by: Elsie Byrd, African-American and African Studies Dept

On Thursday, October 27 at about 7:05 a.m., Lillie noticed a man sleeping in the dark on a sofa in one of Denny's sitting areas. Lillie made noise to make her presence known, thus waking the man up. She asked if he was a student. He stated he was not. Lillie informed him that he was not supposed to be there if he wasn't a student. She then called security, who contacted CMPD. It was, subsequently, learned this man was wanted by CMPD. Lillie has always been a caring and dedicated worker; going out of her way to complete her job in a timely and professional manner. Lillie never hesitates to grant a request when it is asked, if it is in her power to do so, and she never fails to ask if you need anything. She is always smiling and is just a pleasant person to be around. Her humanitarian effort in the incident above makes it a safer place for all of us here at UNCC.

Team of the Quarter High Voltage Replacement Team James Campbell, Dewey Lilly and Phil Meacham



Pictured left to right: Phil Meacham, Phil Jones and Dewey Lilly

This award is given to a team what goes above and beyond expected duties and/or demonstrates creativity, initiative, heroic action, and/or emergency responsiveness over the course of a quarter.

Award of Excellence

Nominated by: Al McCool, Capital Projects

During the Winter Break a plan was set in motion to remove four outdated and potentially dangerous high voltage switches. The switches will be replaced with new switches that will provide many more options for controlling the campus high voltage system. Without the assistance of Dewey, Jim, and Phil and their knowledge of the campus high voltage system, this project would have been virtually impossible without major campus outages.

Supervisor of the Quarter Essie Spears



This award is presented to a supervisor who goes above and beyond expected duties, demonstrates initiative, creativity, consistency and efforts to improve the quality of work environment for his/her subordinates over the course of a quarter.

Nominated by:

Sandra & Co-workers (Bonnie Peoples and 2nd Shift housekeepers, plus 24 more housekeepers

In recognition of outstanding qualities in professionalism, problem solving, exceptional teaching strategies, self discipline responsibility and confidence to face any challenge that may come, her ability to achieve any goal, and her unique skills in work enforcement. Essie is not discriminative with whom she assists. She works along beside you giving an ear to your thoughts and concerns both in the work place and in your personal life. She never makes you feel like your being at work is unimportant or your absences. Her approachable attitude makes coming to work a joy no matter the job you have to do when you get there. She truly is God sent!

Eight members of Second Shift nominated Essie Spears as Supervisor of the Quarter.

Safe Teams of the Year

These shops had no accidents for the calendar year 2005



Automotive



Zone 1

This award is given to the team(s) with the best safety record during a one-year period. Safety records will be measured by the least number of accidents reported to the UNC Charlotte Safety Office, excluding first aid reports, per employee during the year. Determining the recipient(s) of this award is the responsibility of the Director of Maintenance and Operations and will be based on statistical information provided by the UNC Charlotte Safety Office.

Safe Teams of the Quarter

This award is given to a team with the best safety record during the quarter. Safety records will be measured by the least number of accidents reported to the UNC Charlotte Safety Office, excluding first aid reports, per employee in a quarter.

Electrical, Grounds, Automotive, Preventive Maintenance, Recycling, Zone 1 and Zone 2 reported no accidents



Mike Camp accepts for Electrical, Joey Cochran accepts for Grounds and John Carpino accepts for Automotive and Preventive Maintenance.

Safe Teams of the Quarter



David Jones accepts for Recycling, Art Sutherland accepts for Zone 1 and Bob Smith accepts for Zone 2.

Safe Teams of the Quarter

HVAC and Housekeeping had no OSHA recordable accidents



Howard Jaecks accepts for HVAC and Brian Guns accepts for Housekeeping

Customer Service Awards & Awards of Excellence *Individual*

Kelly Gay, Capital Projects **Customer Service Award**

Kelly consistently provides outstanding support to our projects. Her attention to detail and her proactive approach insures we are always informed of issues that affect our projects. Many times she simply handles a problem in the "background" before we've even noticed there was a problem. It is a true pleasure to be supported by someone so dedicated to customer service.

Nominated by: Dan Rowe, College of Engineering



Joey Cochran, Grounds **Customer Service Award**

Joey seems always willing to help with any project or concern dealing with the Greenhouse and Gardens. Even in the face of intense pressure with calls for action from all sides, Joey remain calm and in control. I have been impressed that he even waits around to see that the job gets done and checks back later to see if there are problems. He is a pleasure to work with. Well done, Joey

Nominated by: Larry Mellichamp, Biology (COAS)



Peter Franz, Facilities Planning **Customer Service Award**

I am always pleased when I call upon Peter to help with a question or to initiate a new project involving the Gardens. Peter reacts in a calm and accepting manner and tries to work out a schedule in an acceptable manner. Even in the face of increasing work load and short deadlines, Peter remains helpful and optimistic- a pleasure to work with. Thank you Peter.

Nominated by: Larry Mellichamp, Biology (COAS)



Bobby Robinson, Automotive
Customer Service Award

Robert possesses excellent Automotive and Maintenance skills necessary to administer various tasks. The work he produces is on-time and accurate. This has made Robert a valuable part of the FM Automotive Department. I believe his performance skills and pleasant personality have helped UNC Charlotte departments. During the time when Robert was out on leave, I realized the importance of his position. Everyone in Police and Public Safety including myself would agree Robert is reliable and dependable. While he was absent, we did not have anyone we could go to for questions and comments about our patrol vehicles. This is due primarily to his ability to quickly comprehend any type of job, big or small. Robert is a unique individual with a positive attitude, who can accept responsibility to complete a project with little oversight or direction. I highly recommend him to any job seeking these qualities in an individual.



Nominated by: Officer Veronda Jackson, Campus Police

Terra Bryant, Housekeeping (second shift)
Customer Service Award

She works diligently and efficiently and the baths and floors in the basement of King are always top notch.

Nominated by: Sherry Bruce, Religious Affairs

Ray Dinello, Facilities Information Systems
Award for Excellence

For developing one on one web training time with individuals to who need to post information to the new website. This not only empowers the person he is training, it also expedites time when something needs to be posted and he isn't available to take care of it right away. Ray is also very helpful, proactive and result oriented. He is humble in that he says "he's just doing his job", but he does it well hence this nomination.

Nominated by: Beverly Imes, Office of the Associate Vice Chancellor for Facilities Management

David Smith, Electrical
Award for Excellence

Mr. Smith served as the Interim Director of Maintenance & Operations during the period May 16th – November 6th. In this role, he was responsible for Electrical, HVAC, Plumbing, Grounds, Renovations and General Services through the campus. Dave did a truly outstanding job of completing all missions while at the same time taking care of his people. He exemplified excellent leadership and selfless service during this time period.



Nominated by: Phil Jones, Associate Vice Chancellor for Facilities Management

Monica Vasconez, Maintenance and Operations
Award for Excellence

While serving as Interim Director for Maintenance and Operations Monica did a fantastic job keeping meetings and appointments straight. Monica has had four different supervisors in a year's time and has to deal with different leadership styles during this time. She has done in the past, a wonderful job and continues daily doing the same professional level, especially Strategic Planning Slides.

Nominated by: David Smith, Electrical

Kenny Leazer, General Services
Award for Excellence

For excellent wood-working skills. Kenny built the TV cabinet and the table in the M&O Conference Room as well as the desk in Monica's Office.



Nominated by: David Smith, Electrical

Kathy Fisher, Electrical
Award for Excellence

Kathy has come in the Electric Shop and provided much needed organization. She has helped keep track of important documentation and processes paperwork in a timely manner. She has also implemented ideas that have helped extremely in the administration of the shop.

Nominated by: David Smith and Phil Meacham, Electrical



Customer Service Awards & Awards of Excellence Team

Joe Gibbs, Steve Tillman, and Wade Ward

Customer Service Award

The team was conducting a routine check of some HVAC equipment in the Engineering Research Building when they discovered that one of the metrology suite DX chillers coils were freezing up. Upon further inspection, they discovered that the compressor was leaking oil and was near empty. They called their zone supervisor who then called in a warranty repair. The team then came notified the lab manager of the problem before shutting down the system. We cannot tell you how important this diligence and level of customer support/cooperation is to our research programs in the Center for Precision Metrology. They averted a bigger problem that certainly would have taken much longer to repair. They work well together and are willing to do what it takes to get the job done and most importantly, they take great pride in a job well done. Kudos to this team for their hard work and kudos to Facilities Management for the zone team approach to campus maintenance.



Nominated by: Bob Hocken, Greg Caskey, and Jimmie Miller
2 separate nominations received.

Arzella Baker, Steve McMiller and Annie Joyner

Customer Service Award

The Student Health Center expresses their appreciation to Facilities staff, from all areas, for their responsiveness and for their taking care of the old Brocker Health Center building in such an excellent manner.



Nominated by: Judy Ryan, Brocker Health

Eddie Calvert, James Mechum, David Rhodes, Steven Norman, Robert Whisnant, Matthew Herring, Robert Murray, Gary Edwards, Dewey Lillie, James Campbell and Phil Meacham
Award for Excellence



On many occasions we have had utility services that have become in need of emergency repairs and in the last two weeks we have had two incidents where a water main has broken that supplies the Main Steam Plant, the shop area's and Shipping and Receiving. This team or what I guess I could say, Utility Emergency Response Team, restored the water utilities in a very quick and efficient manner saving the University a lot of money and by accomplishing the repairs as quickly as they did, prevented the Main Plant, which serves the entire campus steam for cooking, experiments, labs, sterilizers, hot water and heating from going off-line. The entire campus community should feel very fortunate to have this caliber of a team effort. I myself, know I can rely on these gentlemen to work together and accomplish these types of emergency repairs time and time again.

Nominated by: Howard Jaacks, Steam Plant

Phil Meacham, David Huntley, William Snyder, Chris McKinney
Lewis Jackson, Wynn Bynoe, Peter Crainshaw, Robert Braun
Award for Excellence



The team comprised of Phil Meacham, a crew of men from Shop 11, Shop 12 and Shop 14 managed to install Winningham Electrical Panels Upgrade in ONE day on Saturday, 12/10/05. This took dedication

and excellence in workmanship saving the University time and money performing construction work above and beyond their M&O responsibility.

Nominated by: Essa Dossary, Design Services

Dewey Lilly, Jim Campbell, Phil Meacham

Award for Excellence

During the Winter Break a plan was set in motion to remove four outdated and potentially dangerous high voltage switches. The switches will be replaced with new switches that will provide many more options for controlling the campus high voltage system. Without the assistance of Dewey, Jim, and Phil and their knowledge of the campus high voltage system, this project would have been virtually impossible without major campus outages. This team's willingness to switch energized high voltage circuits, work long hours and partner with the contractor were major factors in the success of this project. This level of expertise and effort deserves to be recognized and rewarded.



Nominated by: Al McCool, Capital Projects

Jim Campbell and Dewey Lilly

Award for Excellence

Jim and Dewey volunteered to tackle the high voltage distribution system. They have concentrated their time and efforts to gain a better understanding of the system and how each of the high voltage switches work. Their understanding of how the system works is getting better each day. They also have worked with contractors in handling the replacement of various high voltage switches that are being done at the present time.



Nominated by: David Smith and Phil Meacham, Electrical

Shauna Messmer, Joyce Clay, Essa Dossary, Dionte Sims, Lewis Jackson, Beulah Shankle, Adam Thompson, Bill Adams, Barry Andersen, John Morris, John Tarlton, Jim Kay, Kathy Boutin-Pasterz and Beverly Imes
Award for Excellence



The planning committee for the Christmas party put in time and effort to make sure the staff had an enjoyable event on December 14, 2005. Each member shared good ideas and suggestions were implemented. Some members even used their personal time and money towards making the event a success. Members volunteered and/or did what was asked of them to make sure the party went off without a hitch including (but definitely not limited to) greeting staff, setting up decorations, shopping and preparing gift bags for everyone, coordinating with the caterer and Cone Center and cleaning up afterwards. We appreciate the hard work as this is outside of everyone's normal work duties.

Nominated by: Beverly Imes, Office of the Associate Vice Chancellor for Facilities Management

Supervisor Award

Phil Meacham Electrical Shop

Phil did a great job assuming more responsibilities while I was serving as Interim M&O Director. Phil has also been more than willing to handle work that has to be done after hours and on weekends. He even supervised work that was done over the holiday break because it would be less inconvenient for the campus for the work to be done while the campus was shut down.

Nominated by: David Smith, Electrical



Awards photos were taken by Kao Vang, Design Services